



UTAH SOCIETY OF
HEALTH-SYSTEM PHARMACISTS



The University of Utah
Continuing Pharmacy Education

Spring CE Meeting
Saturday, April 17, 2010

7:30am – 12:30pm

University of Utah Campus
Health Sciences Education Building
Room 1750

Conference Details

Registration: Registration fees are discounted before Friday, April 9, 2010. To register, complete the registration form and pay by credit card (online only) or send a check to: USHP, PO Box 58356, Salt Lake City, Utah 84158. **Space is Limited! Register Early.** Registration fee includes admittance to all programming, exhibits, and group meal functions.

Registrations received after the April 9th deadline or on site are subject to a \$25 additional processing fee.

CE Credit: To obtain up to 4.0 credits of continuing pharmacy education credit (.40 CEUs), the participant must attend the conference, sign in at the registration desk, complete and turn in the attendance and evaluation forms, and pass each assessment test with a 75% or higher score. **Attendance forms not turned in on site will not be accepted for credit.** A Statement of Credit will be mailed to the participant within 60 days of the program.

Cancellation Policy: To receive partial or full refund, registrants must contact USHP in writing prior to April 9, 2010. Requests made after this date will not be considered.

Special Assistance: It is USHP's policy to comply with the American's with Disabilities Act. If you have any special needs or services while attending, please contact Michelle Thompson no later than April 9th, 2010 at (801) 539-0090 or michelle@peacockevents.com

Parking: Parking is available in the lot adjacent to the Health Sciences Education Building (HSEB), located on the south side of the building. Additional parking is available in the parking garage located to the East of the building.

Accommodations: If you are in need of overnight accommodations, please contact Michelle Thompson at (801) 539-0090 or michelle@peacockevents.com.

GRANT SUPPORT HAS NOT BEEN SOUGHT FOR THIS PROGRAM

AGENDA

7:30am – 8:00am	REGISTRATION, CHECK IN & BREAKFAST Hall outside of HSEB 1750	
8:05am – 8:15am	Welcome & Program Announcements HSEB Room 1750	
8:15am – 9:15am	The American Recovery and Reinvestment Act – One Year Later Michael Alwan, PharmD	
9:15am – 10:15am	Implications of Healthcare Reform in the Outpatient Pharmacy Setting Melissa Duke, PharmD	
10:15am – 10:30am	Break	
10:30am – 11:30am	Topic and Speaker pending at the time of publication	
11:30am – 12:30pm	TECH PROGRAMMING HSEB, Room 2600	PHARM PROGRAMMING HSEB, Room 1750
	Top 10 Things to Improve Customer Service Tina Aramaki, PharmD	Therapeutic Pearls Nikki Milne, PharmD Elyse MacDonald, PharmD David Stenejem, PharmD
12:30pm	Dismiss and turn in paperwork at registration desk	

Educational Objectives

8:15am The American Recovery and Reinvestment Act – One Year Later

#0167-9999-10-015-L03-P/T

Pharmacist Objectives:

- Identify health care specific initiatives contained within the American Recovery and Reinvestment Act (ARRA).
- Discuss the potential impact of increased funding for health information technology (HIT).
- Evaluate the challenges facing the comparative effectiveness research initiative.
- Recognize available opportunities for health professionals to obtain funding from the ARRA.

Technician Objectives:

- Identify health care specific initiatives contained within the American Recover and Reinvestment Act (ARRA).
- Define “meaningful use” of health information technology as stated by the Centers for Medicare & Medicare Services and the Office of the National Coordinator for Health Information Technology.
- Describe the estimated rate of health information technology implementation over the next ten years.
- Identify three high priority areas for comparative effectiveness research.

Michael Alwan, PharmD
Clinical Pharmacist
University of Utah Hospital

9:15am Implications of Health Care Reform in the Outpatient Pharmacy Setting

#0167-9999-10-016-L03-P/T

Pharmacist & Technician Objectives:

- Describe the evolution and current status of House H.R. 3962 and Senate H.R. 3590 (health care reform bills).
- List the major outpatient pharmacy-related provisions in proposed health care reform legislation.
- Explain the implications of the proposed health care reform legislation for outpatient pharmacy services.
- Recognize the impact of strong pharmacist advocates in the legislative arena.

Missy Duke, PharmD
Clinical Pharmacist
Intermountain Medical Center

10:30am **Information pending at the time of publication**

11:30am **Top 10 Things to Improve Customer Service**
#0167-9999-10-017-L04-T

Technician Objectives:

- Identify who your customers are, and recognize their unique needs.
- Incorporate generational and cultural differences in to your communication style.
- Integrate active listening in your daily communications.
- Provide reasonable expectations to your customers, and make sure they are achievable.
- Discover what your customer wants, and delivery a little bit more.

Tina Aramaki, PharmD
System Director of Pharmacy Services
Intermountain Healthcare

11:30am **Therapeutic Pearls:**
Clonidogrel + Proton Pump Inhibitors = Problem?
#0167-9999-10-018-L01-P

Pharmacist Objectives:

- Explain the mechanisms behind the proposed thienopyridine-proton pump inhibitor interaction.
- Compare and contrast the trials behind the thienopyridine-proton pump inhibitor interaction.
- Prepare a patient specific care plan with co-administration of thienopyridines and proton pump inhibitors.

Elyse MacDonald, PharmD, MS
Drug Information Specialty Resident
University of Utah Drug Information Service

You Can't Give me that Antibiotic – I'm Allergic!
#0167-9999-10-020-L04-P

Pharmacist Objectives:

- Differentiate between different types of drug hypersensitivity reactions.
- Describe an antibiotic allergy cross sensitivity.
- Create a specific treatment plan for a patient with an antibiotic allergy.

Nikki Milne, PharmD
Clinical Pharmacist
University of Utah Hospitals and Clinics

The Curious Case of Transporter-Mediated Drug Interactions
#0167-9999-10-019-L01-P

Pharmacist Objectives:

- Identify the location and types of drug transporters present in the liver.
- Describe the role transporters play in the hepatic uptake, metabolism and biliary excretion of drugs.
- Recognize potential hepatic transporter-mediated drug-drug interactions.

David Stenehjem, PharmD
Pharmacy Practice Resident
University of Utah Hospitals and Clinics



The Utah Society of Health-System Pharmacists is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

2010 Spring CE Registration

**Option #1 – Fill out this form and mail it with your check to:
USHP, PO Box 58356, Salt Lake City, UT 84158
Checks must be postmarked no later than April 9, 2010.**

Option #2 – Register online and pay with a credit card through PayPal

SPACE IS LIMITED – REGISTER EARLY!

Name:

Mailing Address:

City, State, Zip:

Home Phone:

Work Phone:

Email Address:

Dietary Needs:

Registration must be postmarked by 4/9/10 in order to receive the below published rate. After 4/9/10 add \$25 to the below published price.

PLEASE NOTE NEW PRICING SCHEDULE
(non-member pricing DOES NOT include USHP membership)

	<u>Member</u>	<u>Non Member</u>
Pharmacist	___ \$100	___ \$150
Technician	___ \$60	___ \$90
Student	___ \$25	___ \$25

MEMBERSHIP OPTION

Renew or join now, and your membership will be valid through Dec. 31, 2010

Pharmacist	___ \$100
Technician	___ \$50